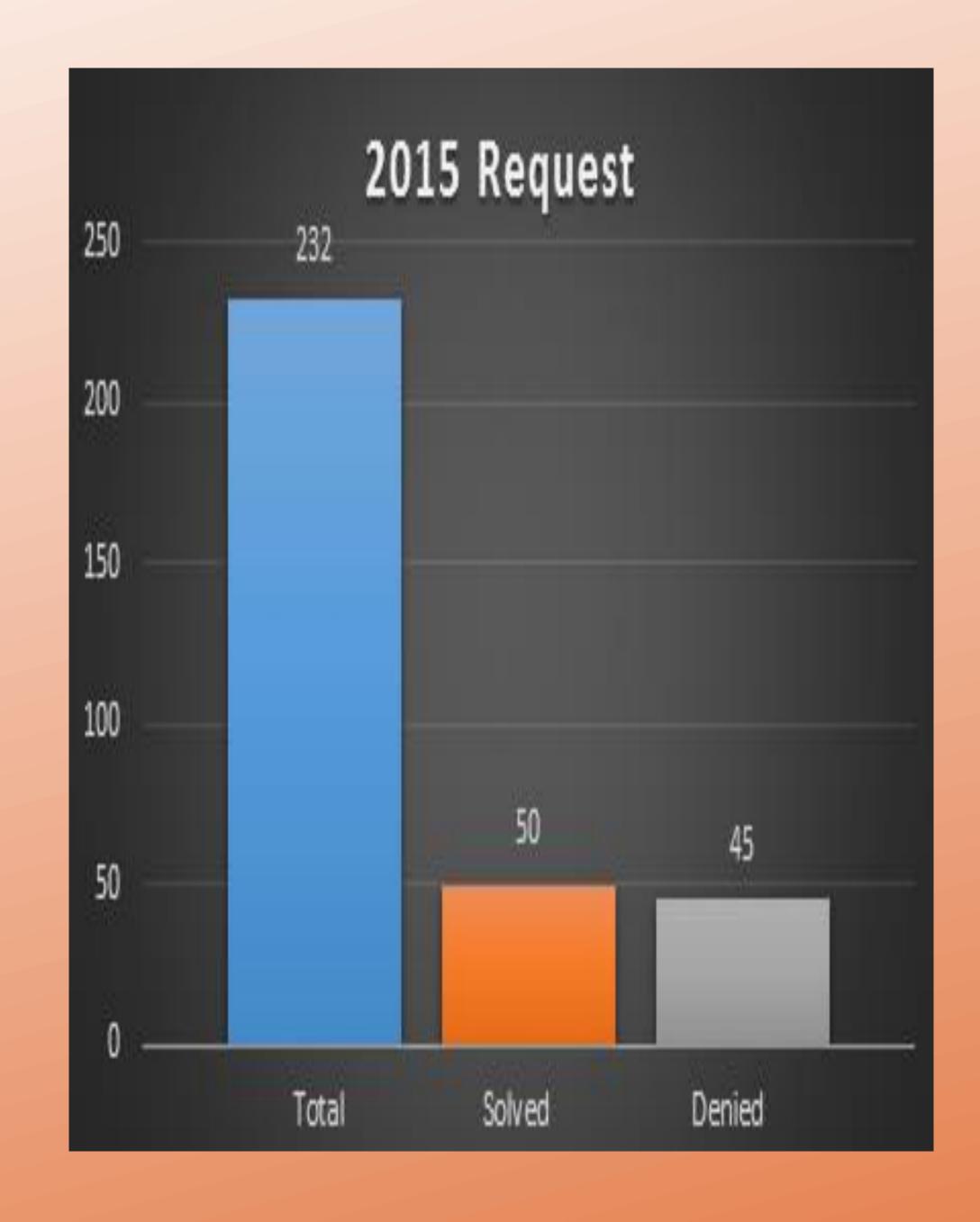
PROVIDENCE HEALTH AND SERVICES EHR OPTIMIZATION FOR EASTERN WASHINGTON

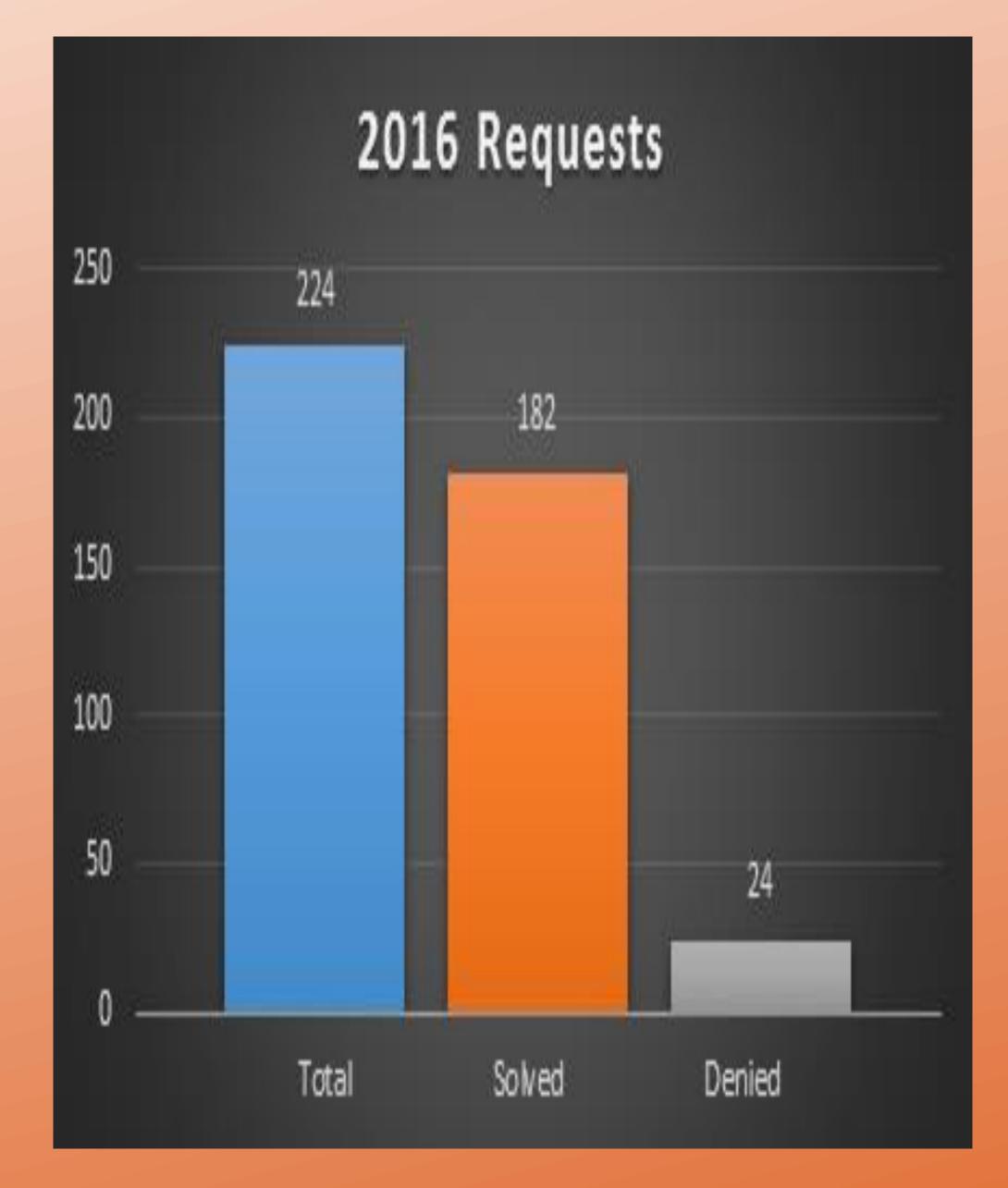


MINIMUM DATA SET (MDS) for EHR OPTIMIZATION

Include the following information when creating an informatics ticket for EHR Optimization Queue

- Problem Statement (Note: not what you want built, but what clinical/operational/financial problem you are trying to solve)
- Proposed Solution (If you have a recommendation on how to address the problem)
- Requester's Clinical Title/Role (Affected End User)
- Need Assessment (LOW HIGH):
 Patient Safety, include examples of incidents Quality
 Community Impact Usability & Adoption
 Compliance (please cite the regulation if ranked high importance)
 Revenue
- Approved by CXIO (DATE with CNIO or CMIO, LAST NAME ONLY) Comments from CXIO (If the request came from system clinical leadership group (CPS, CDT) please identify the group/individual





EXAMPLES OF QUALITY PROBLEM STATEMENTS

- Vitals Widget of the Provider Overview in Patient Summary does not highlight the 02 Device which makes the oxygen saturation (Sp02) number difficult to interpret.
- Patients not being referred to ACC clinic, esp. those on short term Coumadin use. Safety issue when INR not monitored. ITSM Incident XXXXXXX
- We have a calcium replacement protocol in our Heart Surgery Order Set (2855), but no calcium replacement order for the nurse to use if calcium falls below 4.75 mg/dl
- Weights entered as "pre dialysis" weight by dialysis nurses do not cross over to the I and O/weight flowsheet

WEEKLY OPTIMIZATION REVIEW PROCESS FOR SPOKANE

Membership

- CNIO
- CMIO
- Physician Informatics
- Ministry Informatics Managers
- Ministry Informatics Team Members

Research/Discernment Committee Review Approved Moves to Optimization Request Tracking

EA WASHINGTON OPTIMIZATION REQUEST PRIORITIES

- Regulatory, Quality, and Safety Directives
- Evidence Based Practice
- Standardizing the Data Flow
- Clinician Quality of Life Improvement
- Optimization of the Electronic Tool

ITSM#	Title	High level description	Actions local CIS completed	CIS	CIS Team(s)	Regional contact	Comments	ERT	Date Ticket Started	Date Ticket Moved to Optimization	Ticket	Reviewed	date
"ì	٧	¥	¥	¥	¥	v	v	v	٠	v	¥	v	
ncident. 188688		New line of business - Pancreas TXP - Order set crea	Done - completed	J. Witt	PL	Samer Banihani		Surgery	8/13/2015		9/2/2015		10/25/201
ncident 1558683		Add CIWA/CIWO and Seizure Precautions to the System Smartphrase EDAdmit.		K. Branson		Tina Tatom	Complete. 10/7: Approved for WSH by ERT. Approved by	Emergency Medicine	9/25/2015		9/28/2015	,-,	NA
	WHF EDArrival SmartPhrase	Make the .EDArrival SmartPhrase available department wide at WHF Emergency	Approved	K. Branson	ASAP	Robbie Thorn	10/23: Done - optimization not needed any longer.		10/9/2015	10/9/2015	NA	NA	NA
ncident 1258396	FYI	Request to have FYI flag type appear in Patient Lists Activity	Approved	T. Goll	PL	Dr. Dunham	Sand for Oct	Acute Care	6/29/2015	6/29/2015	7/10/2015	9/21/2015	10/27/201
ncident 1364571	Hospice PAF	PAF column needed for "New Hospice Consults"	Approved	T. Goll	PL	Kimber Bowen	Sand for Oct	SW-CM-UR- Spiritual	7/30/2015	7/30/2015	7/31/2015	8/27/2015	10/27/201
equest 251138	Status Board Access	Allow Admitting Staff access to OR Status Board	7,7,7,7	A. Lively	Optime	Cassie Rose	8/17: Jim states that the team needs to use the TV		6/25/2015	NA	NA	NA	NA
ncident 380636		Separate PIV & Midline Cathether in Workbench Report LDA type so IV Therapy can add this to their dressing change report.	Approved by Paula	8. Hughes			8/5/15: Workaround in place. 8/7/15: Dr. Otto approves. 8/10/15: Paula approved. Sent to ECO team. Per Maribeth stein, they are looking at creating a subgroup post CPM upgrade. 11/11: Resolution found to use (add criteria) Flowsheet	Acute Nursing	8/4/2015	8/12/2015	8/19/2015	11/6/2015	NA .
190127		Antepartum order set does not have a daily or weekly weight order, often is forgotten as a one off. Per policy to follow dr order re same with PIH	Approved	J. Allen		Cleanthous	8/4/15: Approve 2015 sand- parent ticket of 3236380. Approved for October	OB/ Newborn	6/8/2015	6/11/2015	6/12/2015	7/30/2015	10/27/201
ncident 560346	DME	Need DME 02 Smartlist for CMS criteria in note	Approved by Dr. Otto	T. Goll	PL	Dr. Dunham		Medicine Acute Care	9/25/2015	9/25/2015	9/30/2015	10/1/2015	12/1/2015
ncident 1779716	Prophylactic Protocol	Add betadine to heart surgery order set to match local pre-op prophylatic protocol	Done - completed	J. Witt	PL	Kay Elly	Completed 12/1	Order	11/23/2015	11/23/2015	********	NA	NA
ncident 388939	IV Therapy Extended dwell	Add Extended Dwell as option in device under PIV LDA	Approved	B. Hughes			8/10/15: Paula approved per Maribeth Stein, looking at creating a subgroup post CPM	Acute Nursing	8/6/2015	8/12/2015	8/17/2015	11/11/2015	NA

Paula J. Cleanthous - RN, MN, CNIO Providence Health and Services - Spokane, WA

"Simplify health for everyone."

